#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes
TIME	PERIOD FOR DATA REVIEW: 01/01/18-12/	31/18		
1. DA	TA QUALITY CRITERIA – 3 POINTS – DV PROJEC	TS NOT PARTICIPATING IN F	HMIS ARE EXCLUDED	
1.1	INCOME AND HOUSING DATA QUALITY: % of Error Rate for the following data points entered into CT HMIS: a. Destination b. Income and Sources at Entry c. Income and Sources at Annual Assessment d. Income and Sources at Exit	<ul> <li>a. Destination – 0%</li> <li>b. Income and Sources at Entry - 0%</li> <li>c. Income and Sources at Annual Assessment – 0%</li> <li>d. Income and Sources at Exit - 0%</li> </ul>	MAX POINTS = 2           Criterion         Points         PSH/RRH/TH           1.1.a.         0.5         0%           1.1.b.         0.5         0%           1.1.c.         0.5         0%           1.1.d.         0.5         0%	Data Source: APR (CY18 Data)
1.2	TIMELINESS OF DATA ENTRY:  a. % of project entry records entered into HMIS within specified benchmark  b. % of project exit records entered into HMIS within specified benchmark	a. 100% OF PROJECT ENTRY RECORDS INPUT WITHIN: PH – 0-10 days TH – 0-6 days  b. 100% OF PROJECT EXIT RECORDS INPUT WITHIN: PH – 0-10 days TH – 0-6 days	MAX POINTS = 1    Criterion   Points   PSH/RRH/TH	Data Source: APR (CY18 Data)  Projects that did not have an entry will not be scored on 1.2.a.  Projects that did not have an exit will not be scored on 1.2.b.
2. SEV	ERITY OF NEED – 6 POINTS			
			MAX POINTS = 2	
2.1	HEALTH CONDITIONS: % of participants who have 1+ physical and/or	PSH: 40% RRH/TH: 10%	Points         PSH         RRH/TH           .5         40%-54%         10%-14%           1         55%-69%         15%-19%	Data Source: APR (CY18 Data)
	mental health condition(s)		1.5 70%-84% 20%-24% 2 85%+ 25%+	

#	Renewal Evaluation Criteria	2019 Benchmarks	Points			Notes
2.2	LIVING SITUATION AT PROJECT START: % of participants whose prior living situation was reported as "place not meant for habitation"	PSH: 10% RRH/TH: 5%	Points  1 2	PSH 10%-24% 25%+	S = 2   RRH/TH   5%-9%   10%+	Data Source: APR (CY18 Data)
2.3	AGE: % of participants ages 13 and over who are youth under age 25 and/or 55+ years of age	30%	Poi	MAX POINTS = 2  Points   PSH/RRH/TH  1		Data Source: APR (CY18 Data) Note: The APR defines Youth as any client age >= 12 and <= 24 provided that not one household member is above that age range.
3. PEF	RFORMANCE CRITERIA – PSH: 31 POINTS; RRH/T	H: 36 POINTS				
3.1	INCREASE INCOME – ANY SOURCE: % of all adult participants with an increase in income of any source from entry to exit/follow up (leavers and stayers)	35%	Poi 2 4	MAX POINTS = 8  Points		Data Source: APR (CY18 Data) Excludes participants not yet required to have an annual assessment and where adults refused to provide information
3.2	PARTICIPANTS w/ANY INCOME: % of adult participants with 1+ source of income (leavers and stayers)	50%		1 50% 2 75%-8 3 82.5% 4 90%	S = 5  RRH/TH  3-74%  32.49%  6-89%  3-99%  00%	Data Source: APR (CY18 Data) Excludes participants not yet required to have an annual assessment and where adults refused to provide information
3.3	PARTICIPANTS CONNECTED TO MAINSTREAM BENEFITS: Percentage of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.)	PSH/RRH/TH: 70%	Poi: 1 2 3	MAX POINTS = 4  Points PSH/RRH/TH  1 70%-79% 2 80%-89% 3 90%-99% 4 100%		Data Source: APR (CY18 Data) Excludes participants not yet required to have an annual assessment and where adults refused to provide information. Excludes participants who do not qualify for benefits due to income caps.

#	Renewal Evaluation Criteria	2019 Benchmarks		Poin	its	Notes
3.4	PARTICIPANTS CONNECTED TO HEALTH INSURANCE: Percentage of all participants with 1+ source of health insurance	PSH/RRH/TH: 90%	MAX POINTS = 2  Points   PSH/RRH/TH		<b>H/RRH/TH</b> 0%-99%	Data Source: APR (CY18 Data) Excludes participants not yet required to have an annual assessment and where adults refused to provide information.
3.5	LENGTH OF STAY - RRH/TH ONLY:  a. The percent of participants whose length of stay is 12 months or less  b. Average length of stay for stayers is 365 days or less  c. Average length of stay for leavers is 365 days or less  Note: Excludes DV projects and youth-serving projects	a. RRH: 95% TH: 85%  b. RRH/TH: Stayers Average ≤ 365 days  c. RRH/TH: Leavers Average ≤ 365 days	a.  Points  1 2  b.& c.  Criterion  3.5.b.  3.5.c.	RRH 95%-999 100%  Points 1.5 1.5	ТН	Data Source: APR (CY18 Data) DV and youth participants will only be excluded if information on these clients is provided where requested in the 2019 Renewal Project Summary Form survey and supporting documentation is provided. Agencies must follow the instructions provided under #3.5 in the 2019 Renewal Project Summary Form survey.
3.6	EXIT TO PH DESTINATION:  a. PSH: Percentage of all participants who remain in PSH or exited to permanent housing  b. RRH/TH: Percentage of all participant leavers who exited to Permanent Housing	а. PSH: 95% b. RRH/TH: 90%	a. PSH Points 4 7 b. RRH Points 4 7	/TH: <b>F</b> 9	PSH 5%-99% 100%  RRH/TH 0%-99% 100%	Data Source: APR (CY18 Data)  Excludes "Deceased" and persons exiting to the following destinations:  • Foster care home or group foster care home  • Hospital or other residential non-psychiatric medical facility  • Long-term care facility or nursing home  If projects with 6 units or less do not meet the benchmark, use a 3-year average.
3.7	HOUSING STABILITY: % returns to homelessness within 6 months of program exit Note: Excludes DV Projects	<5%	MAX POINTS = 5  Points   PSH/RRH/TH  2.5   >0%-5%  5   0%		<b>H/RRH/TH</b> №0%-5%	Data Source: HMIS/SPM data Returns to ES, TH, SH If projects with 6 units or less do not meet the benchmark, use a 3-year average.

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes
4. GR	ANT MANAGEMENT CRITERIA – 15 POINTS			
4.1	UTILIZATION RATE: Occupancy rate	95%	MAX POINTS = 5  Points PSH/RRH/TH 3 95%-99% 5 100%+	Data Source: APR (CY18 Data)  If projects with 6 units or less do not meet the benchmark, use a 3-year average.  Information provided in the 2019 Renewal Project Summary Form survey will be considered in calculating utilization.
4.2	FUNDS RECAPTURED BY HUD: % of funds drawn down from prior year's HUD grant	95%	MAX POINTS = 5  Points PSH/RRH/TH 3 95%-99% 5 100%	<ul> <li>Data Source: eLOCCS</li> <li>Instructions in Project Renewal Summary Form survey</li> <li>Grantees can provide two full years and explanation of irregularities for consideration.</li> </ul>
4.3	DRAWDOWN RATES: HUD Drawdown Quarterly	Each drawdown within 90 days - Yes/No	MAX POINTS = 3  Points PSH/RRH/TH  3 Yes	Data Source: eLOCCS Instructions in 2019 Renewal Project Summary Form survey Review dates of draws to confirm quarterly drawdown:  • Grantees can provide two full years and explanation of reasons for any irregularities for consideration in scoring.  • Will only consider quarters for which grant funds are available in cases where contract started late.  • No penalty will be assessed for projects where funds are fully drawn down prior to completion of all four quarters, as long as funds are drawn quarterly until completely drawn down

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes			
4.4	TIMELY APR SUBMISSION: APR submitted within required time	Yes/No	MAX POINTS = 2  Points PSH/RRH/TH 2 Yes	Data Source: Sage  Instructions regarding documentation will be provided in 2019 Renewal Project Summary Form survey.  Agencies that are given an extension or exemption for their APR submission by HUD must provide documentation from HUD to that effect.			
5. AGI	5. AGENCY COMPLIANCE AND PARTICIPATION— 10 POINTS						
5.1	CLIENT DATA CONFIDENTIALITY: Agency-level written procedures to ensure confidentiality of client data	Procedures Provided - Yes/No	MAX POINTS = 1    Points   PSH/RRH/TH	Data Source: Agency			
5.2	COC COMMITTEE PARTICIPATION: Agency staff participate in at least one CoC Committee	Yes/No	MAX POINTS = 1    Points   PSH/RRH/TH     Yes	Source: ODFC records			
5.3	PIT/HIC PARTICIPATION & TIMELY DATA SUBMISSION: Agency/project participates in 2019 Point-in-Time Count and submits PIT and HIC data in timely manner	Yes/No	MAX POINTS = 2  Points PSH/RRH/TH  2 Yes	Source: ODFC records			
5.4	QUARTERLY MONITORING PARTICIPATION:  a. Agency/project participates in the HDC Quarterly Monitoring process  b. Quarterly Monitoring report is submitted on time for the project	a. HDC Meeting Participation = Yes/No b. Quarterly Monitoring Report Submitted on time = Yes/No	MAX POINTS = 4           Criterion         Points         PSH/RRH/TH           5.4.a.         2         Yes           5.4.b.         2         Yes	Source: ODFC records			

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes
5.5	SOAR CERTIFICATION/ PARTICIPATION: Agency meets both of the following conditions: 1. Agency has a SOAR-certified staff member 2. Agency SOAR certified staff is registered with OATS (SOAR Online Tracking System)	Yes/No	MAX POINTS = 2  Points PSH/RRH/TH 2 Yes	Source: ODFC records
6. HUI	HOUSING FIRST: The project follows a Housing First approach by demonstrating the following:  a. Agency's written commitment that the project will follow a Housing First approach where asked in the 2019 CoC project application.  b. Project's client treatment/housing plan adheres to the CoC's Housing First policy.  c. Project's discharge/appeals policy adheres to the CoC's Housing First policy.  d. CAN data show that project is in compliance with CoC's eviction prevention process.	a. Yes/No b. Yes/No c. Yes/No d. Yes/No	MAX POINTS = 8    Criterion   Points   PSH/RRH/TH	Data Source: Information regarding Housing First tenets: https://www.usich.gov/resources/uploads/asset library/Housing First Checklist FINAL.pdf  a. Agency's commitment to make the project follow a Housing First approach will be requested in the 2019 Renewal Project Summary Form survey  b. Agency documentation regarding project's client treatment/housing plan will be reviewed to ensure adherence to Housing First tenets  c. Agency documentation regarding project's discharge/appeal policies will be reviewed to ensure adherence to Housing First tenets  d. CAN data demonstrates that in all cases where client household was evicted from the project, agency notified CAN staff to allow CAN staff to work with household to transfer to different program.

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes
6.2	PSH DEDICATED FOR CHRONIC: PSH Only: On FY19 renewal project application, applicant has indicated that project is 100% DedicatedPLUS in regards to serving chronically homeless individuals and families in accordance with the directives established by the CT-503 CoC.	PSH: 100% DedicatedPLUS (Must follow CoC directives.)	MAX POINTS = 5  Points	Data Source: 2019 Renewal Project Summary Form survey
	IRFIELD COUNTY COORDINATED ACCESS NETW PROJECTS THAT ARE DETERMINED TO BE 1			GORY
7.1	THIS IS A THRESHOLD REQUIREMENT — ONLY PROJECTS FOUND TO HAVE REPORTED AND FILLED ALL VACANCIES THROUGH THE CAN WILL BE ELIGIBLE FOR POINTS IN SECTION 6 - FAIRFIELD COUNTY COORDINATED ACCESS NETWORK (CAN) PARTICIPATION CRITERIA  VACANCIES REPORTED: 100% project vacancies are reported to and filled through the Fairfield County CAN and recertified CAN MOU submitted by the agency.	Yes/No	NO POINTS THRESHOLD REQUIREMENT	Data Source: Fairfield County Coordinated Access Network (CAN) Data and HMIS records  Special Note: Projects serving HIV/AIDS participants and DV projects may be exempt based upon review by the Funding Oversight Subcommittee.

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes
7.2	PARTICIPANT ELIGIBILITY: Project fills vacancies through the FCCAN Housing Placement process, ensuring at least 1 Adult Participant per HH w/previous residence that indicates qualified literal homelessness <sup>1</sup>	100% of Households	MAX POINTS = 4  Points   PSH/RRH/TH  4   100%	Data Source: Fairfield County Coordinated Access Network (CAN) Data and HMIS  Special Note: Projects serving HIV/AIDS participants and DV projects may be exempt based upon review by the Funding Oversight Subcommittee.
7.3	LENGTH OF TIME FROM CAN REFERRAL TO AGENCY RESPONSE: Agencies responds to CAN referrals in timely manner	Measures business days between date of FCCAN referral and agency response.  Project average number of days will be assessed in quartiles. Projects with the lowest average are in the top quartile. Projects with highest average are in the lowest quartile.	MAX POINTS = 6  Points PSH/RRH/TH  Average # of Days- top fourth of projects  4.5 Average # of Days is in 26-50% of projects  Average # of Days is in 51-75% of projects  1.5 Average # of Days is in lowest fourth of projects	Data Source: Fairfield County Coordinated Access Network (CAN) Data  Special Note: Projects serving HIV/AIDS participants, DV projects, and TH projects may be exempt based upon review by the Funding Oversight Subcommittee.
7.4	LENGTH OF TIME FROM AGENCY REFERRAL ACCEPTANCE TO HOUSING PLACEMENT: Referral accepted by agency must be housed in a timely manner	Measures business days between date of agency referral acceptance and date when participant is housed.  Project average number of days will be assessed in quartiles. Projects with the lowest average are in the top quartile. Projects with highest average are in the lowest quartile.  Projects will be separated into site-based and scattered site groups and will be scored within each group.	MAX POINTS = 6  Points PSH/RRH/TH  6 Average # of Days- top fourth of projects  4.5 Average # of Days is in 26-50% of projects  3 Average # of Days is in 51-75% of projects  1.5 Average # of Days is in lowest fourth of projects	Data Source: Fairfield County Coordinated Access Network (CAN) Data and HMIS 2019 Renewal Project Summary Form survey  Special Note: Projects serving HIV/AIDS participants, DV projects, and TH projects may be exempt based upon review by the Funding Oversight Subcommittee.

#	Renewal Evaluation Criteria	2019 Benchmarks	Points	Notes				
7.5	CAN REFERRAL DENIAL RATE: % of CAN referrals denied by agency for reasons that violate/not aligned with the CoC's Housing First policy. (This means that the reasons provided for the denial are not on the list of acceptable denial reasons.)	0% of referrals denied	MAX POINTS = 4    Points   PSH/RRH/TH   0%	Data Source: Fairfield County Coordinated Access Network (CAN) Data				
8. COS	8. COST EFFECTIVENESS CRITERIA – 8 POINTS							
8.1	COST EFFECTIVENESS – COST PER UNIT/HOUSEHOLD SERVED: PSH - Average cost unit/household served RRH/TH - Average cost per household served	Project Average Household Cost to CoC Project Maximum Average Cost Ratio will be assessed in quartiles. Projects with the lowest cost ratios are in the top quartile. Projects with highest cost ratios are in the lowest quartile.	MAX POINTS = 4  Quartiles for scattered-site projects and site-based projects will be assessed separately.  Points PSH/RRH/TH  Project Cost Ratio in top fourth of projects  Project Cost Ratio in 26-50% of projects  Project Cost Ratio in 51750% of projects  Project Cost Ratio in 51750% of projects  Project Cost Ratio in lowest fifth of projects	Data Source: 2019 GIW, 2018 Project Application budget/award, Renewal Project Summary Form survey, APR, Project Unit Count Form				
8.2	COST EFFECTIVENESS — COST PER POSITIVE EXIT: PSH - Average cost per household that remains or exits to Permanent Housing destination. RRH/TH - Average cost per exit to Permanent Housing destination.	Project Average Household Cost will be assessed in quartiles. Projects with the lowest average costs will be in the top quartile. Projects with highest average costs will be in the lowest quartile.	MAX POINTS = 4  Quartiles for scattered-site projects and site-based projects will be assessed separately.  Points PSH/RRH/TH  4 Project Average Cost in top fourth of projects  3 Project Average Cost in 26-50% of projects  2 Project Average Cost in 51-75% of projects  1 Project Average Cost in lowest fourth of projects	Data Source: 2019 GIW, 2018 Project Application budget/award, Renewal Project Summary Form survey, APR, Project Unit Count Form				

#	Renewal Evaluation Criteria	2019 Benchmarks	Points			Notes
9. PRO	DIECTS DEDICATED TO SERVING VICTIMS OF DO	MESTIC VIOLENCE – 8 POI	NTS			
9.1	POLICIES/PROTOCOLS/PROCEDURES IN PLACE TO IMPROVE CLIENT SAFETY:	Yes/No		MAX POINTS = 2		Data Source: Description provided in 2019 Renewal Project Summary Form survey;
	Projects serving survivors of domestic violence			Point	s PSH/RRH/TH	Documentation of policies, protocols or
	have policies, protocols and/or procedures in			2	Yes	procedures.
	place at the project-level that are designed to improve the safety of their clients.			0	No	
9.2	SAFETY PLANNING:	Yes/No		M	AX POINTS = 2	Data Source: Description provided in 2019
	Project staff works with individual clients (and their households) to develop a safety plan that is			Point	s PSH/RRH/TH	Renewal Project Summary Form survey; Documentation of policies, protocol or procedures.
	designed to improve and maintain the safety of			2	Yes	
	the clients.			0	No	
9.3	SURVIVORS' FEELINGS OF SAFETY:	a. Yes/No.		M	AX POINTS = 4	Data Source: Description provided in 2019
	a. Agency evaluates/captures data on whether survivors indicate that they feel safer after they	If No, provide plan	a.	Points	PSH/RRH/TH	Renewal Project Summary Form survey; Documentation of evaluation of survivors' feelings
	receive services. Survivors define safety in their	b. Yes/No		2	Yes	of safety.
	own way. If agency does not currently			2	No, plan presented	, i
	capture/evaluate this data, describe how agency will begin to do so within the next 12 months.			0	No, no plan	
	b. Survivors indicate that they feel safer after		b.			
	they receive services.		~	Point	s PSH/RRH/TH	
				2	Yes	
				0	No	
10. PI	ENALTIES					
		No monitoring, no			last 2 years, no monitorin	
10.1	HUD MONITORING: Disposition of HUD	findings if monitored, or monitoring findings have	no		monitored, or monitoring have been resolved	Summary Form survey. Provision of HUD
10.1	Monitoring and Findings	been resolved within last	-5 poi	_	ored within last 2 years ar	Monitoring Report and Response to Findings over
		2 years.	findings unresolved		•	the past 2 years
	LATE SUBMISSION OF REQUIRED DOCUMENTS:	Late submission to result				Source: ODFC records on submission of 2019
10.2	Late submission of documents for 2019 renewal	in penalty	-2	•	each document up to a	Renewal Project Summary Form survey and
	project scoring process			maxin	num of -10 points	required documents to CoC,

<sup>&</sup>lt;sub>1</sub> Homeless person includes those who were homeless prior to entering the institutional setting and stayed in the institution for less than 90 days and those who entered the program when the older HUD homeless regulations applied.

#### The following policies apply to projects dedicated to serving those fleeing from Domestic Violence:

- For DV projects, an APR data report will need to be run by the agency from their HMIS-equivalent data management system and submitted with the 2019 Renewal Project Summary Form survey. For DV programs unable to generate an APR through a database, a manually completed version of the APR tables used for scoring must be submitted.
- DV projects will be exempted from the following criteria:
  - All Data Quality criteria due to use of HMIS-equivalent data management system
  - Performance Outcomes criteria:
    - #3.5 Length of Stay DV RRH/TH projects are exempted in order to serve participants longer, if necessary
    - #3.7 Returns to Homelessness DV projects are exempted due to data restrictions put into place in order to maintain client confidentiality and safety.
  - Fairfield County CAN Compliance may be exempted from all criteria for the CY18 time period upon review by the Funding Oversight Subcommittee.
- Only DV projects will be scored on Section 10 criteria, related to client safety and safety planning.

#### **Tiebreakers:**

In the event that a tie occurs in the ranking score, the following CoC priority policies will be considered as tiebreaking criteria:

- 1. Total Data Quality score + Total Severity of Need + Total Performance score + Total HUD Priorities score + Domestic Violence Projects Criteria (if applicable)
- 2. Total Agency Compliance and Participation score + Total FCCAN Participation score
- 3. Total Grant Management score + Total Cost Effectiveness score

APPENDIX A: Data Calculations Explanation for Each Scoring Criteria

#	Renewal Evaluation Criteria	Calculation
1.1	INCOME AND HOUSING DATA QUALITY: % of Error Rate for the following data points entered into CT HMIS: a. Destination b. Income and Sources at Entry c. Income and Sources at Annual Assessment d. Income and Sources at Exit	APR Q6c. Data Quality: Income and Housing Data Quality  1.1.a. Destination - % of Error Rate 1.1.b. Income and Sources at Entry - % of Error Rate 1.1.c. Income and Sources at Annual Assessment - % of Error Rate 1.1.d. Income and Sources at Exit - % of Error Rate
1.2	TIMELINESS OF DATA ENTRY: a. % of project entry records entered into HMIS within specified benchmark b. % of project exit records entered into HMIS within specified benchmark	<ul> <li>▶ PH</li> <li>1.2.a.</li> <li>Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days)</li> <li>Denominator: (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days)</li> <li>1.2.b.</li> <li>Numerator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days)</li> <li>Denominator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days)</li> <li>▶ TH</li> <li>1.2.a.</li> <li>Numerator: (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days)</li> <li>Denominator: (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days)</li> <li>1.2.b.</li> <li>Numerator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days)</li> <li>Denominator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days)</li> <li>Denominator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days)</li> </ul>
2.1	HEALTH CONDITIONS: % of participants who have 1+ physical and/or mental health condition(s)	Q13b2: Number of Conditions at Exit, Q13c2: Number of Conditions for Stayers  Numerator: ((Q13b2. Total Persons-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown) + (Q13c2. Total Persons-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown))  Denominator: ((Q13b2. Total Persons-Total + Q13c2. Total Persons-Total) – (Q13b2. Total Persons-Client Doesn't Know/Client Refused + Q13c2. Total Persons-Client Doesn't Know/Client Refused))

#	Renewal Evaluation Criteria	Calculation			
2.2	LIVING SITUATION AT PROJECT START: % of participants whose prior living situation was reported as "place not meant for habitation"	APR Q15: Living Situation at Project Start  Numerator: Q15 Place Not Meant for Human Habitation – Total  Denominator: (Q15. Total-Total) – (Q15. Total-Client Doesn't Know/Client Refused)			
2.3	AGE: % of participants ages 13 and over who are youth under age 25 and/or 55+ years of age	APR Q1 Report Validation Table; APR Q11: Age  Numerator: (Q1. Number of Youth Under Age 25) + (Q11. 55-61-Total) + (Q11. 62+-Total)  Denominator: (Q1. Number of Adults (Age18 or Over)) + (Q11. 13-17-Total) – (Q11. Client Doesn't Know/Client Refused-Total)			
3.1	INCREASE ANY INCOME: % of all adult participants who increased any income from entry to exit/follow up (leavers and stayers)	APR Q19a3: Cash Client Income Change – Income Source- by Entry and Latest Status/Exit; Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status  Numerator: (Q19a3 Number of Adults w/Any Income-Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain)  Denominator: (Q18 Adults at Annual (Stayers)-Total Adults) + (Q18 Adults at Exit (Leavers)-Total Adults) – (Q18 Adults at Annual (Stayers)-Number of adult stayers not yet required to have an annual assessment) – (Q18 Adults at Annual (Stayers)-Client Doesn't Know/Client Refused) – (Q18 Adults at Exit (Leavers)-Client Doesn't Know/Client Refused)			
PARTICIPANTS w/ANY INCOME:  3.2  PARTICIPANTS w/ANY INCOME:  % of adult participants with 1+ source of income (leavers and stayers)  Denominator: (Q18 Adults at Annual (Stayers)-1 or more source of Denominator: (Q18 Adults at Annual (Stayers)-Total Adults) + (Q1 (Stayers)-Number of adult stayers not yet required to have annual Doesn't Know/Client Refused Income Information) – (Q18 Adults		APR Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status  Numerator: (Q18 Adults at Annual (Stayers)-1 or more source of income) + (Q18 Adults at Exit (Leavers)-1 or more source of income)  Denominator: (Q18 Adults at Annual (Stayers)-Total Adults) + (Q18 Adults at Exit (Leavers)-Total Adults) – (Q18 Adults at Annual (Stayers)-Number of adult stayers not yet required to have annual assessment) – (Q18 Adults at Annual (Stayers)-Adults with Client Doesn't Know/Client Refused Income Information) – (Q18 Adults at Exit (Leavers)-Adults with Client Doesn't Know/Client Refused Income Information)			
3.3	PARTICIPANTS CONNECTED TO MAINSTREAM BENEFITS: Percentage of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.)	APR Q20b: Number of Non-Cash Benefit Sources; APR Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status  Numerator: (Q20b Benefit at Latest Annual Assessment for Stayers-1 + Source(s)) + (Q20b Benefit at Exit for Leavers-1+ Source(s))  Denominator: (Q20b Benefit at Latest Annual Assessment for Stayers-Total) + (Q20b Benefit at Exit for Leavers-Total) - (Q18 Number of Stayers-Number of adult stayers not yet required to have an annual assessment) - (Q20b Benefit at Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) - (Q20b Benefit at Exit for Leavers-Client Doesn't Know/Client Refused)			

#	Renewal Evaluation Criteria	Calculation
3.4	PARTICIPANTS CONNECTED TO HEALTH INSURANCE: Percentage of all participants with 1+ source of health insurance	APR Q21: Health Insurance; APR Q1: Report Validation Table  Numerator: (Q21 Latest Annual Assessment for Stayers-1 Source of Health Insurance) + (Q21 Latest Annual Assessment for Stayers-More than 1 Source of Health Insurance) + (Q21 Exit for Leavers-1 Source of Health Insurance) + (Q21 Exit for Leavers-More than 1 Source of Health Insurance)  Denominator: (Q1 Number of Stayers) + (Q1 Number of Leavers) – (Q21 Latest Annual Assessment for Stayers-Number of Stayers not yet Required to Have an Annual Assessment) – (Q21 Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) – (Q21 Exit for Leavers-Client Doesn't Know/Client Refused)
3.5	LENGTH OF STAY - RRH/TH ONLY:  a. The percent of participants whose length of stay is 12 months or less  b. Average length of stay for stayers and stayers is 365 days or less  c. Average length of stay for leavers and stayers is 365 days or less  Note: Excludes DV projects and youth-serving projects	DV and youth participants will only be excluded if information on these clients is provided where requested in the 2019 Renewal Project Summary Form survey and supporting documentation is provided.  3.5.a. APR Q22a1: Length of Participation – CoC Projects  Numerator: (Total-30 days or less) + (Total-31 to 60 days) + (Total-61 to 90 days) + (Total-91 to 180 days) + (Total-181 to 365 days)  Denominator: (Total-Total)  3.5.b. APR Q22b: Average and Median Length of Participation in Days  Average Length-Stayers  3.5.c. APR Q22b: Average and Median Length of Participation in Days  Average Length-Leavers
3.6	EXIT TO PH DESTINATION:  a. PSH: Percentage of all participants who remain in PSH or exited to permanent housing  b. RRH/TH: Percentage of all participant leavers who exited to Permanent Housing	3.6.a. PSH APR Q1 Report Validation Table; Q22a1: Length of Participation – CoC Projects; Q23a: Exit Destination – More Than 90 Days; Q23b: Exit Destination – 90 Days or Less Numerator: (Q22a1 Stayers-Total) + (Q23a-Total persons exiting to positive housing destinations) + (Q23b-Total persons exiting to positive housing destinations)  Denominator: (Q1 All Persons) – (Q23a-Total persons whose destinations excluded them from the calculation) – (Q23b-Total persons whose destinations excluded them from the calculation)  3.6.b. RRH/TH APR Q23a: Exit Destination – More Than 90 Days & Q23b: Exit Destination – 90 Days or Less  Numerator: (Q23a-Total persons exiting to positive housing destinations)  Denominator: (Q23a-Total persons exiting to positive housing destinations)  Denominator: (Q23a Total-Total) + (Q23b Total-Total) – (Q23a-Total persons whose destinations excluded them from the calculation) – (Q23b-Total persons whose destinations excluded them from the calculation)

#	Renewal Evaluation Criteria	Calculation
3.7	HOUSING STABILITY: % returns to homelessness within 6 months of program exit Note: Excludes DV Projects	SPM 2ab Data File – Returns to Homelessness  Numerator: # of Clients w/Returned on Begin Date within 6 months of Exited on End Date and returned to ES, TH or SH project (Returns 1/1/18-12/31/18)  Denominator: # Clients who exited from program
4.1	UTILIZATION RATE: Occupancy rate	Information provided in the 2019 Renewal Project Summary Form survey will be considered in calculating utilization.  APR Q8b Point-in-Time Count of Households on the Last Wednesday; 2018 Project App # Units  Numerator: Average of Q8b Point-in-Time Count of Households Served on the Last Wednesday in Jan, April, July, October  Denominator: # Units per 2018 Project Applications (and prior years where applicable)
4.2	FUNDS RECAPTURED BY HUD: % of funds drawn down from prior year's HUD grant	eLOCCS Summary page  Numerator: eLOCCS Total Drawdowns  Denominator: Total ARA amount on applicable GIW (2017 or 2018)
4.3	DRAWDOWN RATES: HUD Drawdown Quarterly	<ul> <li>eLOCCS Summary page</li> <li>Review dates of draws to confirm quarterly drawdown:</li> <li>Grantees can provide two full years and explanation of reasons for any irregularities for consideration in scoring.</li> <li>Will only consider quarters for which grant funds are available in cases where contract started late.</li> <li>No penalty will be assessed for projects where funds are fully drawn down prior to completion of all four quarters, as long as funds are drawn quarterly until completely drawn down</li> </ul>
4.4	TIMELY APR SUBMISSION: APR submitted within required time	Review of documentation requested in 2019 Renewal Project Summary Form survey.  Agencies that are given an extension or exemption for their APR submission by HUD must provide documentation from HUD to that effect.
5.1	DISCHARGE/APPEALS POLICY: Agency-level written discharge policy and appeals process	Review documentation to ensure inclusion of discharge policies and appeals process
5.2	CLIENT DATA CONFIDENTIALITY: Agency-level written procedures to ensure confidentiality of client data	Review documentation to ensure inclusion of written procedures to ensure confidentiality of client data
5.3	COC COMMITTEE PARTICIPATION: Agency staff participate in at least one CoC Committee	Review of ODFC records indicates that agency participates in at least one CoC Committee

#	Renewal Evaluation Criteria	Calculation
5.4	PIT/HIC PARTICIPATION & TIMELY DATA SUBMISSION: Agency/project participates in 2019 Point-in-Time Count and submits PIT and HIC data in timely manner	Review of ODFC records indicates that agency/project participated in 2019 Point-In-Time Count and submitted PIT and HIC data by the established deadline
5.5	QUARTERLY MONITORING PARTICIPATION:     a. Agency/project participates in the HDC     Quarterly Monitoring process     b. Quarterly Monitoring report is submitted on time for the project	5.5.a. Review of ODFC records indicates that agency/project participated in the CoC's Quarterly Monitoring Process. Participation includes following activities specified in the 2017-18 Data Quality and Data Timeliness MOA. 5.5.b. Review of ODFC records indicates that the agency submitted the project's Quarterly Monitoring reports and APR on time for the November 2018 and February 2019 Quarterly Monitoring submission.
5.6	SOAR CERTIFICATION/ PARTICIPATION: Agency meets both of the following conditions:  1. Agency has a SOAR-certified staff member 2. Agency SOAR certified staff is registered with OATS (SOAR Online Tracking System)	ODFC records indicate that the Agency has met both of the following conditions:  1. Agency has a SOAR-certified staff member  2. Agency SOAR certified staff is registered with OATS (SOAR Online Tracking System)
6.1	HOUSING FIRST: The project follows a Housing First Model	Review information and documentation provided through the 2019 Renewal Project Summary Form survey: 6.1.a. Agency's commitment to make the project follow a Housing First approach 6.1.b. Agency documentation regarding project's client treatment/housing plan will be reviewed to ensure adherence to Housing First tenets 6.1.c. Agency documentation regarding project's discharge/appeal policies will be reviewed to ensure adherence to Housing First tenets 6.1.d. CAN data demonstrates that in all cases where client household was evicted from the project, agency notified CAN staff to allow CAN staff to work with household to transfer to different program.
6.2	PSH DEDICATED FOR CHRONIC: PSH Only: On FY19 renewal project application, applicant has indicated that project is 100% Dedicated or 100% DedicatedPLUS in regards to serving chronically homes individuals and families in accordance with the directives established by the CT-503 CoC.	2019 Renewal Project Summary Form survey: Agency's written commitment to have 100% of beds "Dedicated" or "DedicatedPLUS" in regards to serving chronically homeless individuals and families in 2019 CoC project application, in accordance with the CoC's directives.

#	Renewal Evaluation Criteria	Calculation
7.1	THIS IS A THRESHOLD REQUIREMENT  ONLY PROJECTS FOUND TO HAVE REPORTED AND FILLED ALL VACANCIES THROUGH THE CAN WILL BE ELIGIBLE FOR POINTS IN SECTION 6 - FAIRFIELD COUNTY COORDINATED ACCESS NETWORK (CAN) PARTICIPATION CRITERIA	Cross-reference HMIS data on program entries to vacancies reported to FCCAN     HPM Facilitators will also be consulted to review data
	VACANCIES REPORTED: 100% project vacancies are reported to and filled through the Fairfield County CAN and recertified CAN MOU submitted by the agency.	
7.2	PARTICIPANT ELIGIBILITY: Project fills vacancies through the FCCAN Housing Placement process, ensuring at least 1 Adult Participant per HH w/previous residence that indicates qualified literal homelessness <sup>1</sup>	FCCAN and HMIS data on project entries from 1-1-2018 to 12-31-2018 will be cross-referenced with CAN data on client eligibility  Participant eligibility for projects with funding requirements to serve subpopulations will be reviewed and considered in scoring.
7.3	LENGTH OF TIME FROM CAN REFERRAL TO AGENCY RESPONSE: Agencies responds to CAN referrals in timely manner	<ul> <li>Projects will not be scored unless fully compliant with CAN policies and procedures and housing placement process.</li> <li>Measured by time between Referral Date and Agency Response Date</li> <li>All referrals scored, even those which are not accepted.</li> </ul>
7.4	LENGTH OF TIME FROM AGENCY REFERRAL ACCEPTANCE TO HOUSING PLACEMENT: Referral accepted by agency must be housed in a timely manner	<ul> <li>Projects will not be scored unless fully compliant with CAN policies and procedures and housing placement process.</li> <li>Use FC CAN data on accepted referrals</li> <li>Measured by time between Referral Acceptance Date and Date Housed</li> </ul>

#	Renewal Evaluation Criteria	Calculation
7.5	CAN REFERRAL DENIAL RATE: % of CAN referrals denied by agency for reasons that violate/not aligned with the CoC's Housing First policy. (This means that the reasons provided for the denial are not on the list of acceptable denial reasons.)	<ul> <li>Projects will not be scored unless fully compliant with CAN policies and procedures and housing placement process.</li> <li>Use FC CAN data on accepted and denied referrals</li> <li>The following reasons will be considered acceptable reasons for a denied referral:         <ul> <li>Criminal background that precludes placement in the specific housing location offered by project (ex: participant is on the sex offender registry and project is within proximity of school/park/etc., NOT simply the presence of a criminal background)</li> <li>Handicap accessibility (match was made without knowledge that client needed accessible unit or that the unit was not handicap accessible)</li> <li>Error was made by HPM (client didn't meet funder-required eligibility criteria, missing diagnosis, etc.)</li> </ul> </li> </ul>
8.1	COST EFFECTIVENESS – COST PER UNIT/HOUSEHOLD SERVED: PSH - Average cost unit/household served RRH/TH - Average cost per household served	Calculation for Project Average per Household Cost:  Numerator: GIW Total ARA Amount Denominator: # of units or households served (Project renewal Summary Form survey/Project Units Count Form)  CoC Project Maximum Average Per Household Cost Allowed: Numerator: (# of households served x CoC services cost standard) + (# of housing units x FMR) Denominator: # of households served  Project Average Household Cost to CoC Project Maximum Average Cost Ratio: Numerator: Project Average per Household Cost Denominator: Project Average Maximum Per Household Cost Allowed
9.1	COST EFFECTIVENESS — COST PER POSITIVE EXIT: PSH - Average cost per household that remains or exits to Permanent Housing destination. RRH/TH - Average cost per exit to Permanent Housing destination. POLICIES/PROTOCOLS/PROCEDURES IN PLACE TO IMPROVE CLIENT SAFETY: Projects serving survivors of domestic violence have policies, protocols and/or procedures in place at the project-level that are designed to improve the safety of their clients.	Calculation for PSH: Numerator: GIW Total ARA Amount Denominator: (APR Q1 Number Adult Stayers + Q23 Permanent Destinations Subtotal + Q24 Permanent Destinations Subtotal)  Calculation for RRH/TH: Numerator: GIW Total ARA Amount Denominator: (APR Q23 Permanent Destinations Subtotal + Q24 Permanent Destinations Subtotal)  Description of policies, protocols and/or procedures and documentation provided will be reviewed to determine whether the agency has established policies, protocols and/or procedures at the project level that improve client safety.
9.2	SAFETY PLANNING: Project staff works with individual clients (and their households) to develop a safety plan that is designed to improve and maintain the safety of the clients.	Description of activities and documentation provided will be reviewed to determine whether there is an established project-level process to work with clients to develop a safety plan tailored to their circumstances and needs and that is designed to improve and maintain client safety.

#	Renewal Evaluation Criteria	Calculation
9.3	SURVIVORS' FEELINGS OF SAFETY:  a. Agency evaluates/captures data on whether survivors indicate that they feel safer after they receive services. Survivors define	Documentation provided will be reviewed to determine whether there is an established process to evaluate survivors' feelings of safety. If so, will review information provided regarding survivors' feelings of safety. If not, will review the agency's description regarding how they will begin to capture this information within the next 12 months.
	safety in their own way. If agency does not currently capture/evaluate this data, describe how agency will begin to do so within the next 12 months.  b. Survivors indicate that they feel safer after they receive services.	
10.1	HUD MONITORING: Disposition of HUD Monitoring and Findings	Review of information provided in 2019 Renewal Project Summary Form survey regarding monitoring, along with any supplemental monitoring documents provided.
10.2	LATE SUBMISSION OF REQUIRED DOCUMENTS: Late submission of documents for 2019 renewal project scoring process	Funding Oversight Subcommittee to review list of projects that have submitted 2019 Renewal Project Summary Form survey and required documents late.