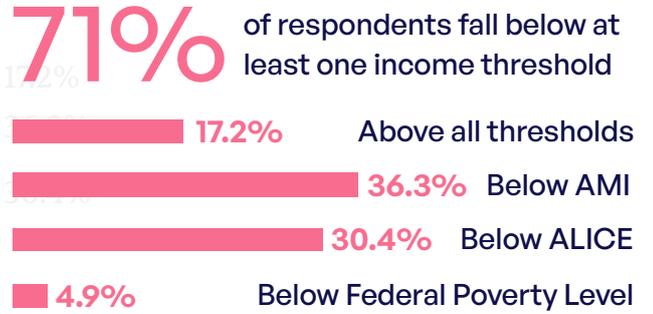


SNAPSHOT

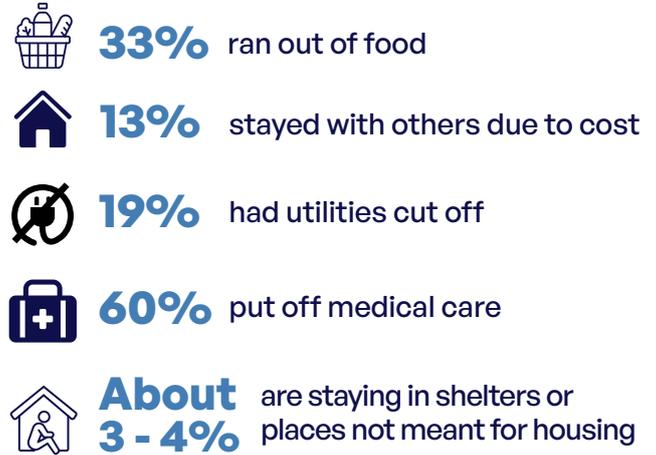
- Workforce financial strain is widespread
- Compensation & workload issues drive overall strain
- Retention risk remains high

Workforce Income Snapshot



58% run out of money between paychecks*
 *34% every paycheck, 24% every other paycheck

Housing & Basic Needs



Retention Concerns



Top reasons for this consideration:

- 43%** Limited salaries and benefits
- 36%** On-the-job stress
- 43%** Limited opportunities to advance
- 85%** Are not satisfied with their salary

System Strain

- 64%** report difficulty securing housing or resources for clients
- 54%** report high stress related to client needs
- 33%** report overwork
- 34%** cite burdensome paperwork

Trainings and Capacity

Most valued training topics:

-  De-escalation / crisis intervention skills
-  Mental health awareness
-  Motivational Interviewing
-  Trauma-informed care

Barriers to attending trainings:

- 55%** Lack of time
- 27%** Lack of funding
- 27%** Not enough relevant training

Staff-Identified Needs

- 65%** more client resources
- 36%** more time off to recover
- 32%** more time capacity

These are findings from a survey of the homelessness response workforce across CT (n=309) conducted by the Housing Innovation Lab, an initiative of the Housing Collective, from Oct-Nov 2025. The survey collected data on income and financial stability, material hardship, working conditions, training needs, and retention risk across CT's Coordinated Access Networks (CANs). Scan the code to read the report

